

VivTech SurSun LED UVB/UVA Bulb  
24 Month Limited Warranty

**What the Warranty Covers:**

VivTech warrants this product to the original purchaser against defective material and workmanship that occurs during normal use for 24 months from the date of original purchase. VivTech will, at VivTech's choice, either repair or replace the bulb with the same model without charge to the purchaser. No cash refunds will be made.

**Exclusions:**

1. Damage resulting from misuse, abuse, lack of reasonable care, accident, subjecting the bulb to any electrical service other than what is recommended by VivTech, subjecting the product to abnormal conditions or any other failure not resulting from defects in materials or workmanship.
  - a. LEDs are incredibly sensitive to heat. The SurSun LED bulbs MUST be housed in their own dome/socket/fixture (cannot be a dual/multi socket dome/fixture) and no closer than 6 inches to the nearest heat source, including but not limited to heat mats, radiant heat panels, ceramic heat emitters, light bulbs, or any other source of heat.
2. Damage resulting from modification, tampering with or attempted repair by anyone other than VivTech or a VivTech representative.
3. Transfer of product to someone other than the original consumer purchaser

**To File a Warranty Claim:**

1. Contact Vivtech by mail or email to discuss the problem with our customer service team. See Below.
2. Deliver, mail or ship the product, together with a copy of the original bill of sale. See Below.

**VivTech**  
**P.O. Box 815**  
**Wheeling, IL 60090**  
[info@vivtechproducts.com](mailto:info@vivtechproducts.com)

You must pay any postage, shipping charges, insurance costs and other expenses to return the product to VivTech, Wheeling, IL. However, if the necessary repairs are covered by the warranty, VivTech will pay the return shipping charges to any country within their distribution network.